

**Total number of requests received**

	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>TOTAL</b>
<b>2009</b>	65	68	78	75	52	63	83	62	63	93	56	73	831
<b>2010</b>	71	69	81	72	67	70	79	78	91	83	88	75	924
<b>2011</b>	86	100	104	86	86	102	78	121					763